

## Managing High Performance Teams

Outlining the fundamentals of managing teams in a manner that increases their achievements and engagement

Target participant: Senior managers; line managers; HR In-person / online: Either | Duration: 1 day

## Content

- The employee performance cycle define, monitor, appraise and develop performance
- Tools to utilise at each step of the performance cycle
- Leadership styles that improve team performance
- Tapping into employee motivation and the use of the will / skill matrix
- Addressing employee poor performance; performance counselling processes and incapacity hearings

## Outcomes

Managers understand the steps to create a high performance culture in their organisation and an appreciation of the tools used to achieve that outcome.